

Installation Instructions

Bath Accessories - 2803 Series

Preparation

- **Before You Begin:** Before installing any Dawn product in your new or remodeled kitchen, you should make sure that you are in compliance with all local plumbing codes.
- **Check The Accessory Items:** Before installation, please check the condition of the product and, if appropriate, its components. If there is any problem with the product and/or its components, please contact the store you purchased it from for a replacement. As soon as you have inspected your product, please return it to its original packaging until you are ready to install it.
- **Handle With Care:** To protect the finish of the product and avoid any possible damage before and after installation, please handle the product with care. Wipe the product clean with a damp cloth. Use only water or a non-abrasive detergent, and wipe dry with a clean cloth.

Tools

Self-Tapping Screws (included), Allen Key (included), Screwdriver, Level, Pencil, Tape Measure, Eye Protection, Drill and Drill Bits.

Important Information

- For proper installation, select a drill bit based on the type of finished wall material and/or other special tools as needed, especially when attached to ceramic tiles, glasses, or marble surfaces, to prevent damage.
- Use a level, where applicable, to make sure the accessory is straight and aligned properly.
- Before drilling, mark mounting holes with a pencil to ensure proper position and size, Ø6mm mounting holes recommended.

28038001

Robe Hook

No.	Description	Qty.
1	Screw Anchor	2
2	Metal Seat	1
3	Self-Tapping Screw (A)	2
4	Self-Tapping Screw (B)	2
5	Fastening Screw	1
6	Allen Key	1
7	Plate	1
8	Hook	1

28035005

Towel Roll Holder

No.	Description	Qty.
1	Screw Anchor	2
2	Metal Seat	1
3	Self-Tapping Screw (A)	2
4	Self-Tapping Screw (B)	2
5	Fastening Screw	2
6	Allen Key	1
7	Plate	1
8	Holder	1

28033006

Towel Loop

No.	Description	Qty.
1	Screw Anchor	2
2	Metal Seat	1
3	Self-Tapping Screw (A)	2
4	Self-Tapping Screw (B)	2
5	Fastening Screw	2
6	Allen Key	1
7	Plate	1
8	Loop	1

28036008

Towel Rail

No.	Description	Qty.
1	Screw Anchor	4
2	Metal Seat	2
3	Self-Tapping Screw (A)	4
4	Self-Tapping Screw (B)	4
5	Fastening Screw	4
6	Allen Key	1
7	Plate	2
8	Rail	1



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Care and Cleaning

- Use bath accessories as they are designed to be used. Do not put overweight items on any bath accessories.
- Use only mild, non-abrasive cleaning or polishing solutions. After applying cleaner, rinse with water immediately and wipe dry with a clean, soft cloth completely. Do not allow cleaners to stay on surfaces. Never use any abrasive materials.
- For best results, clean bath accessories once a week. Rinse surfaces thoroughly and wipe dry with a clean, soft cloth.

Warranty

All Dawn® products have a limited lifetime warranty unless otherwise noted. Dawn® products have been manufactured and tested to the highest quality standards by Dawn Kitchen & Bath Products, Inc. ("Dawn®"). Dawn® warranties are limited to Dawn® products purchased and installed in the United States. Original invoice number provided by a Dawn authorized dealer will be required as proof of purchase.

(IMPORTANT: The original consumer/purchaser is responsible for inspecting products upon arrival. Any defective product should be reported immediately and should NOT be installed.)

One-Year Limited Warranty:

Dawn® sinks, bath/kitchen accessories, and vanities are warranted to be free of defects in material and workmanship for one year from date of purchase. Dawn® will, at its own election, repair, replace or make appropriate adjustment where Dawn® inspection discloses any such defects occurring in normal usage within one (1) year after purchase. Dawn® is not responsible for removal or installation costs. This warranty voids if the products have been moved from its original installation place. Defective parts or products will be replaced on availability basis. Warranty does not apply to any local building codes, make sure to check your local plumbing codes before installation. As wood ages a natural process causes the wood to darken, this is not a defect and if a replacement part is needed we cannot guarantee exact color or grain match.

DAWN WARRANTIES DO NOT COVER, AND DAWN DISCLAIMS ANY LIABILITY FOR:

- Conditions or damage NOT resulting from defects in material or workmanship.
- Conditions or damage resulting from:
 - normal wear and tear, improper installation, improper maintenance, misuse, abuse, negligence, accident or alteration, or
 - the use of abrasive cleaning products or the use of the product in any manner contrary to the product instructions, or
 - conditions in the home such as excessive water pressure or corrosion.
- Labor, shipping, or other costs for the disconnection, deinstallation, or return of the product for warranty service, or costs for installation or reinstallation of the product.
- Parts, accessories, connected materials, or related products not manufactured by Dawn.

Dawn reserves the right to inspect any Dawn product reported to be defective prior to any repair or replacement. Repair and replacement costs EXCLUDE shipping, labor, and consequential expenses.

To obtain warranty service contact Dawn either through your Dealer, Plumbing Contractor, Home Center or E-tailer, or by contacting Dawn at the contact information listed below. Proof of purchase (original sales receipt) and description of problem must be provided with all warranty claims.

Return Policy

You may only return new, uninstalled, or unused items sold and fulfilled by Dawn Kitchen & Bath Products, Inc. for a full refund within 30 days of delivery. Items must be returned in its original package. Returns of used items or returns after 30 days of delivery may be accepted with a 15% restocking fee. Dawn will pay for return shipping costs only if the return is a result of our fault. If you receive a faulty product and need to exchange it for the same product, please contact our customer service via phone, fax, or e-mail to request a replacement. If you would like to exchange a product for a different one, please first return the original product to our location at 27688 Industrial Blvd., Hayward, CA 94545 and then place a new order.

PARTIAL REFUNDS MAY BE GIVEN TO:

- Most of the items that are returned after 30 days of delivery.
- Any item not returned in the condition it was delivered.
- Any item that has obvious signs of use.

Asking For Assistance

Customer Service Department • Dawn Kitchen & Bath Products, Inc. • 27688 Industrial Blvd., Hayward, CA 94545
Toll-Free: 877-dawn-usa (877-329-6872) • Tel: 510-723-0088 • Fax: 510-723-0099
E-mail: dp@dawnusa.net • Technical Support: tech@dawnusa.net • Website: www.dawnusa.net