

INSTALLATION INSTRUCTIONS UNDERMOUNT APRON FRONT SINKS



These instructions are for installing *Dawn* apron front sinks.
Please read all instructions carefully before starting the installation.

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PREPARATION

● **Before You Begin**

Before installing any Dawn product in your new or remodeled kitchen, you should make sure that you are in compliance with all local plumbing codes.

● **Check The Accessory Items**

Before installation, please check the condition of the product and, if appropriate, its components. If there is any problem with the product and/or its components, please contact the store you purchased it from for a replacement. As soon as you have inspected your product, please return it to its original packaging until you are ready to install it.

● **Handle With Care**

Your stainless steel sink may be very heavy and may possibly require more than one person to lift it. To protect its finish and avoid damage before and after installation, please handle your sink with care. For care and cleaning tips on Dawn Stainless Steel Sinks after installation, please refer to the *Maintenance* part in this instruction guide.

MATERIALS & TOOLS

Eye Protection (Safety Glasses)
Ear Protection
Framing Square
Pencil
Silicone Adhesive Sealant
Tape Measure
Jigsaw or Hacksaw and Blades
Shims or Cabinet Fillers
Rags
Denatured Alcohol
Wood Braces
Other tools as needed

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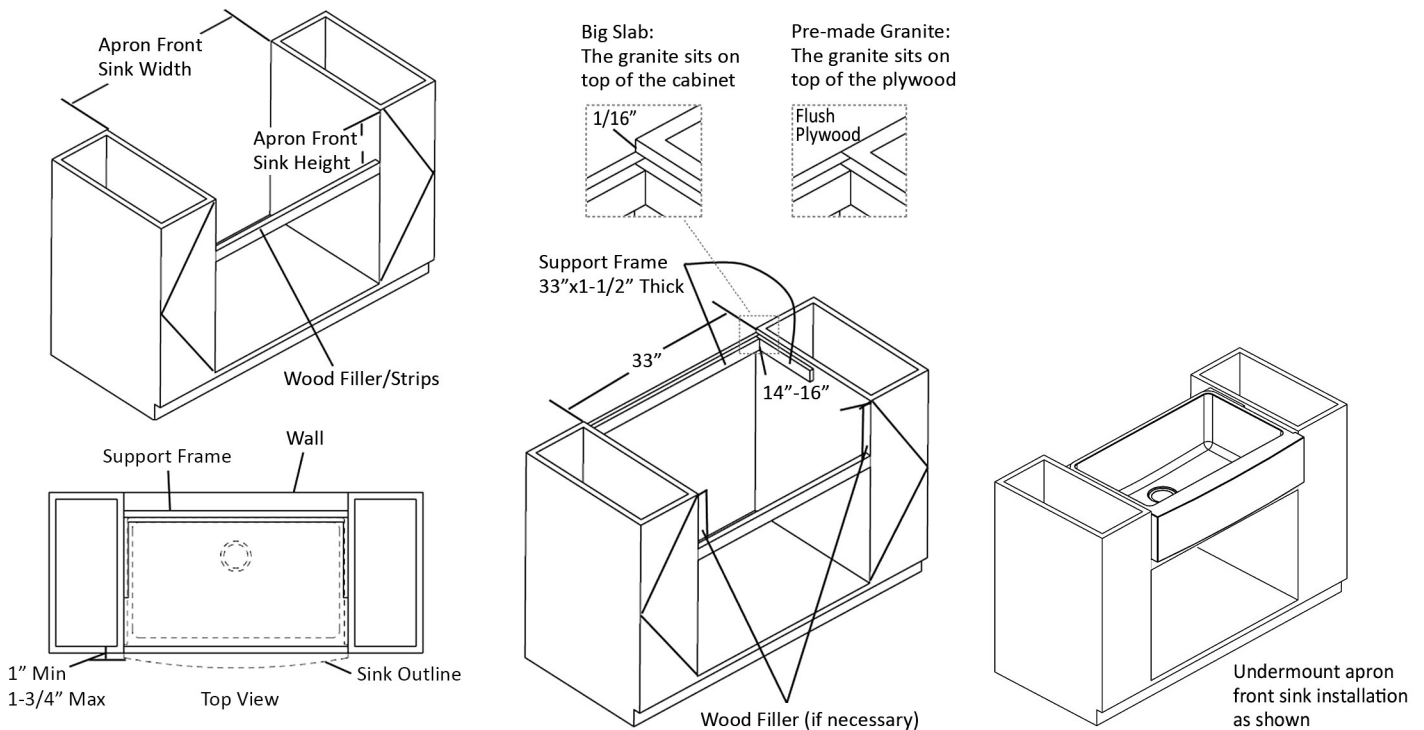
INSTALLATION

IMPORTANT: Recommended for professional installers only. The installer maintains responsibility for installing the product safely and correctly.

● **STEP 1: Install a support frame**

3 cm slab (without plywood): install a support frame to fit inside the cabinet opening. The top of the support frame should be located 1/16" lower from the top of the cabinet (the top of the sink will be flush with the cabinet).

Pre-made granite: install a support frame to fit inside the opening. The top of the support frame should be flush with the plywood (the top of the sink will be located 1/16" higher from the top of the plywood).



● **STEP 2: Install the sink**

3 cm slab (without plywood):

- A) Verify the cabinet opening and make sure the sink will fit to the opening.
- B) Position the sink to the cabinet opening and center the sink in the cabinet.
- C) Make sure the sink is level. The top of the sink should be flush with the top of the cabinet. Adjust the sink and support frame if needed.
- D) The apron should sit forward no less than 1" and no more than 1-3/4".
- E) Use the cardboard template that comes with the sink to make the cutout on the countertop.
- F) Set the sink into the cabinet cutout. Seal around the cabinet if necessary.

Pre-made granite:

- A) Verify the cabinet opening and make sure the sink will fit to the opening.
- B) Position the sink to the cabinet opening and center the sink in the cabinet.
- C) Make sure the sink is level. The top of the sink should be located 1/16" higher from the plywood (the plywood sits on top of the cabinet). Adjust the sink and support frame if needed.
- D) The apron should sit forward no less than 1" and no more than 1-3/4".
- E) Use the cardboard template that comes with the sink to make the cutout on the countertop.
- F) Set the sink into the cabinet cutout. Seal around the cabinet if necessary.

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MAINTENANCE

Care and cleaning instructions for Dawn stainless steel sinks:

Clean regularly with clean water and/or a mild detergent solution applied with a soft cloth or sponge. Rinse thoroughly and towel dry after every use to prevent water spots and mineral deposits from building up on the surface of the sink. Deep clean once a week with an approved cleanser and a soft cloth or sponge rather than an occasional aggressive single cleaning - be sure to rub in the direction of the finish lines. Cleaners should state approved or suitable for stainless steel.

- **Scratches**
Like most metallic surfaces, stainless steel sinks will get scratches. These are usage scratches and will blend in with the overall finish of your sink over time. There are steps that can be taken to reduce the appearance of scratches:
Use a nylon pad with an iron free abrasive polishing compound. Follow the direction of the original polish lines to blend out the scratch in a small area. Be cautious not to overdo the process. A too aggressive procedure will result in a bright spot.
- **Water Quality**
Regular routine cleaning can usually prevent lime scale deposits from hard water. Do not allow excessive build up before treating. Soaking in a 25% vinegar solution can treat hard water spots. Periodically rub with a synthetic scouring pad, then rinse and towel dry.
- **Rust Marks**
If you develop rust marks due to presence of or contact with materials containing iron, swab sink with a sponge dipped in a diluted solution of (10-15%) nitric acid (HN03) and follow with routine cleaning. Avoid prolonged contact of materials containing iron with your stainless steel sink.

Do's and Don'ts

- Do regular routine cleaning rather than an occasional aggressive single cleaning.
- Only use cleaners that state "SUITABLE FOR STAINLESS STEEL".
- Always rinse and dry as the final step in a cleaning procedure.
- If there is any accidental contact of the sink with photographic chemicals or soldering fluxes, immediately rinse and clean the sink with water.
- Do not leave low-carbon steel or iron kitchenware in the sink.
- Do not leave rubber patches, wet sponges, cloths, cleaning pads, or dishpans in the sink.
- Do not use coarse abrasive powders, metallic scourers such as steel wool or brushes with metal bristles.
- Do not leave standing solutions of chlorine bleach and water in the sink.
- Do not allow liquid soap or other cleansers to dry on the surface of the sink.
- Do not leave food with high-salt content such as pickles, béarnaise sauce or mustard in the sink.
- Do not use cleaning products containing silver, sulfur or hydrochloric acid.
- Do not leave metal or rusted materials in the sink.
- Do not rub the sink with metal scrubbing pads.
- Do not use the sink as a cutting board.

LEGAL DISCLAIMER:

- This instruction guide is done as a public service to customers of Dawn Kitchen & Bath Products, Inc. ("Dawn"). For special situations or further assistance, please consult professionals.
- All products should be inspected by customers upon receipt and before any preparation for installation. Any defective product should be reported immediately and should NOT be installed.
- Requirements may vary for installation in a granite, marble, stone, or butcher block countertop.
- Installation by professional installers is highly recommended. Dawn assumes no liability for any damages incurred through the use of information provided in this guide.

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WARRANTY

Limited Lifetime Warranty

Dawn® warranties all of its products to be free from manufacturing defects in material and workmanship during normal residential use for as long as the original purchaser owns his or her home. This warranty only extends to the original consumer and this warranty is non-transferable. If any defect is found in normal residential use, Dawn® will, at its own election, repair, provide a replacement part of product, or make appropriate adjustment at no charge (excluding labor charges and other incidental or consequential costs). Damage to a product caused by accident, misuse, or abuse is NOT covered by this warranty. Improper care and cleaning will void the warranty. If Dawn® is unable to provide a replacement and repair cannot be made, Dawn® may elect to refund the purchase price to the original consumer/purchaser in exchange for the return of the product. (IMPORTANT: The original consumer/purchaser should be responsible for inspecting products upon receipt. Any defective product should be reported immediately and should NOT be installed.)

DAWN® WARRANTIES DO NOT COVER, AND DAWN® DISCLAIMS ANY LIABILITY FOR:

1. Conditions or damage NOT resulting from defects in material or workmanship.
2. Conditions or damage resulting from:
 - Normal wear and tear, improper installation or maintenance, misuse, abuse, negligence, accident, moving (tipping) or alteration, scratches or handling damages.
 - Use of abrasive cleaning products or the use of the product in any manner contrary to the product instructions.
 - Conditions in the home such as excessive water pressure, water quality or corrosion.
3. Labor, shipping or other costs for removal, installation, replacement or return of product for warranty service.
4. Parts, accessories, connected materials or related products that are not manufactured by Dawn®.
5. Imperfections such as checks (small surface splits), pitch pockets (small dark holes), grain or darker mineral streaks are natural and are not considered defects.
6. An invoice number will be required for proof of purchase

Dawn® reserves the right to inspect any Dawn® product reported to be defective prior to any repair or replacement. Repair and replacement costs EXCLUDE shipping, labor, and consequential expenses.

To obtain warranty service, contact Dawn® either through your Dealer, Plumbing Contractor, Home Center or E-retailer, or by contacting Dawn® at the contact information listed below. Proof of purchase (original sales receipt) and description of problem must be provided with all warranty claims.

RETURN POLICY

You may only return new, uninstalled, or unused items sold and fulfilled by Dawn Kitchen & Bath Products, Inc. for a full refund within 30 days of delivery. Items must be returned in its original package. Returns of used items or returns after 30 days of delivery may be accepted with a 15% restocking fee. Dawn will pay for return shipping costs only if the return is a result of our fault. If you receive a faulty product and need to exchange it for the same product, please contact our customer service via phone, fax, or e-mail to request a replacement. If you would like to exchange a product for a different one, please first return the original product to our location at 27688 Industrial Blvd., Hayward, CA 94545 and then place a new order.

PARTIAL REFUNDS MAY BE GIVEN TO:

- Most of the items that are returned after 30 days of delivery
- Any item not returned in the condition it was delivered
- Any item that has obvious signs of use
- A 15% restocking fee will apply to all used items or items returned after 30 days of delivery

ASKING FOR ASSISTANCE

Dawn Customer Service Department
27688 Industrial Blvd., Hayward, CA 94545
Toll-Free: 877-DAWN-USA (877-329-6872)
E-mail: dp@dawnusa.net Technical: tech@dawnusa.net Web: www.dawnusa.net